Elastic Cloud managed service features

Elastic Cloud gives you the flexibility to run where you want. Deploy our managed service on Google Cloud, Microsoft Azure, or Amazon Web Services, and we'll handle the maintenance and upkeep for you.

Standard Gold Platinum Enterprise

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Q [†] +						
Eiasuesearen anu Kibana	~	~	~	~		
Deployment autoscaling	✓	✓	✓	~		
Same day version availability	~	✓	~	~		
Instant access to security patches	✓	✓	✓	~		
Single-click deployment upgrades	✓	✓	✓	~		
In-place configuration change	~	~	~	~		
Deployment templates	~	~	~	~		
Hot-warm-cold architecture, with						

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 Q^{\uparrow_+} architecture, with automated index curation and searchable snapshots Frozen data tier with automated index curation and searchable snapshots Automated snapshots (configurable, default every 30 minutes) **REST API for** deployment management **REST API support in** ecctl CLI, Golang

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${\bf Q}^{+}$						
Azure, Google Cloud	▼	▼	▼	~		
FedRAMP authorized at Moderate Impact level on AWS GovCloud (US) ²	✓	✓	✓	~		
High availability across zones	~	~	✓	~		
Console signup with Google Account	✓	✓	✓	~		
Console signup with Microsoft Account	✓	✓	✓	~		
Multi-factor authentication	✓	✓	✓	~		
Multi-user management	~	✓	✓	~		
Role-based access	✓	~	~	~		

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$Q^{\!$					
AWS Marketplace billing integration	✓	✓	✓	~	
Microsoft Azure Marketplace billing integration	✓	✓	✓	~	
Google Cloud Marketplace billing integration	✓	✓	✓	✓	
AWS PrivateLink integration	✓	✓	✓	~	
Azure Private Link integration	✓	✓	✓	~	
Google Cloud Private Service Connect integration	✓	✓	✓	✓	
Encryption at rest				~	

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		Q ⁺ +		
keys				
Encryption at rest with GCP KMS keys				~
IP filtering	~	✓	~	~
SOC 2 and CSA Star 2 compliance	~	~	~	~
HIPAA BAA ready	~	~	~	~
ISO 27001/27017/27018	✓	✓	✓	~

MONITORING & DIAGNOSTICS

AutoOps

Real-time root cause analysis and	~	~	~	~

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		Q ⁺ +		
performance and stability	•	•	▼	▼
Resource utilization visibility	✓	✓	✓	✓
Default data retention	✓	~	✓	~
Notifications to alerting and messaging frameworks (Slack, MS teams, PD, custom webhooks, and more)	✓	✓	✓	✓
Customization of events	✓	✓	✓	✓

Stack monitoring

Full-stack monitoring				
(including Beats and	~	~	~	~

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Configurable retention policy

Kibana alerting and actions⁴

Automatic stack issue alerts

ELASTIC STACK OPERATIONS & MANAGEMENT

Storage types

Inverted index (for search)	✓	✓	~	✓
Evaluating calculated fields at index time	✓	~	~	✓
Runtime fields	~	~	~	✓

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		Q ⁺ +		
unstructured)	~	~	~	~
Columnar store (for analytics)	✓	✓	✓	~
Doc-values only fields	✓	✓	✓	~
BKD trees (for numeric, dates, geo)	✓	✓	✓	~
Flattened field type	~	~	✓	~
Histogram field type	~	~	✓	~
Match only text field type		✓	✓	~
Shape field type	~	✓	✓	~
Vector field type	✓	~	✓	~

◆ New The executive guide to generative Al Read more

Data rollups

About us Partners Support

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		Q^{\uparrow}		
Synthetic _source	13	13	13	~
Data managemen	t			
Searchable snapshots				~
Snapshot/restore APIs	✓	~	~	~
Snapshot as simple archives	~	~	~	~
Snapshot lifecycle management	✓	~	~	~
Snapshot-based peer recoveries	✓	~	~	~

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		Q [†] ⁺		
Data transforms	~	~	✓	~
Index lifecycle management	~	✓	~	✓
Data stream lifecycle	~	~	~	✓
Downsampling lifecycle	✓	✓	✓	✓

Stack management

Data import tutorials	~	~	~	~
Ingest Node Pipeline Builder Ul	~	✓	✓	~
Grok Debugger	~	~	~	~
Upgrade Assistant	~	~	~	~

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Scalability & resiliency

Clustering and high availability	✓	~	~	~
Cluster rebalancing	✓	~	✓	✓
Advanced cluster rebalancing ¹¹	✓	✓	~	✓
Cross-region cross- cluster replication				✓
Same-region cross- cluster replication			✓	✓
Cross-environment cross-cluster replication				✓
Cross-region cross- cluster search				✓

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		Q ⁺ +		
model / _search only)				
Cross-environment cross-cluster search				✓
Dedicated master nodes	~	~	~	✓
Dedicated coordinating nodes	✓	✓	✓	✓

Elastic Stack security

Secure settings	~	~	~	~
Data encryption at rest	~	✓	~	✓
Encrypted node-to- node communications	✓	✓	✓	✓

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Q [†] ·					
control (public sharing)	✓	✓	~	~	
Native authentication	~	~	✓	~	
Kibana Spaces	~	~	~	~	
Kibana feature controls	✓	✓	✓	~	
Kibana subfeature privileges ⁸			~	~	
Prelogin access agreement			~	~	
API Keys management	~	~	~	~	
Elasticsearch Token Service	~	~	~	~	

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 Q^{\dagger_+} Attribute-based access control Field- and document-level security Advanced security for remote clusters Custom authentication and authorization realms

Alerting

Noise reduction
capabilities (e.g.,
Scheduled Snooze,
Muting, Deduping,
etc.)

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		Q ⁺ ·		
containment rule type (geofencing)		✓	✓	~
Anomaly detection rule types by Machine Learning			✓	✓
Operational rule type for transforms	✓	~	~	~
Search threshold rule types for Discover	✓	~	~	~
Case Management	~	✓	~	~
Case user assignment			✓	~
Elastic Connectors (e.g., Server Log and Index)	✓	✓	✓	✓

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		Q [†] +		
PagerDuty, Slack, IBM Resilient, ServiceNow®, Tines, Torq)		~	~	~
Watcher	~	~	~	~

Clients

REST APIs	~	~	~	~
Language clients	✓	~	~	~
Query DSL	✓	~	~	~
Console	~	~	~	~
JDBC client			~	~
ODBC client			✓	~
Tableau Connector			✓	~

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Chinese (Simplified)

French

Japanese

Custom plugins

Custom plugins	✓	~	✓
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SEARCH & ANALYSIS

Full-text search

Relevance scoring	✓	✓	✓	✓
Highlighting	~	~	✓	~
Type ahead	✓	~	~	~

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Q [†] +					
Percolations	✓	~	✓	~	
Async search	~	✓	✓	~	
Results pinning	~	~	✓	~	
Query profiler	~	~	✓	~	
Dynamically updateable synonyms	✓	✓	✓	~	
Similarity functions for vector fields	✓	~	✓	~	
Vector search	~	~	✓	~	
Reciprocal Rank Fusion (RRF) for hybrid search				✓	

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Learning to Rank

Retrievers

Ank Vectors (for MaxSim)

Analytics

Aggregations	~	~	~	~
Boxplot aggregation	~	~	~	~
Cumulative cardinality aggregation	✓	✓	✓	✓
Geoline aggregation		~	~	~
Geoshape		✓	✓	~

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		ı		I
Geogrid query	~	~	~	~
Moving percentiles aggregation	✓	~	✓	~
Multi terms aggregation	✓	~	✓	~
Normalize aggregation	~	~	✓	~
Range aggregation over histogram fields		~	✓	~
Random sampler aggregation	~	~	~	~
Rate aggregation	~	~	~	~
Significant terms aggregation p-value score	✓	✓	✓	~

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Q [†] ·				
aggregation	✓	~	~	~
T-test aggregation	~	~	~	~
Graph exploration			~	~
Vector tiles API	~	~	~	~

Query languages

Elasticsearch SQL APIs	~	~	~	✓
Event Query Language (EQL)	✓	~	~	~
ES QL (Elasticsearch Query Language)	✓	~	~	~
Cross-cluster ES QL - Tech Preview				✓

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Data Visualizer	~	~	✓	~
File upload wizard	~	~	~	~
Data drift			✓	~
Dashboard embeddables		✓	~	

Anomaly detection

Single metric and multi-metric	~	~
Population/entity analysis	~	✓
Log message categorization	✓	~
Rare analysis	✓	✓

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		Q [†] ·		
series			~	~
DST support		~	~	~
Data frame analys	is			
Outlier detection			~	~
Regression			✓	~
Classification			✓	~
Feature importance			~	~
Inference and model management				
Language identification	~	✓	~	~
Third party model management, for ML			_	✓

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 Q^{+}

Elastic Learned Sparse Encoder (ELSER) - packaged for ML nodes e5 - packaged for ML nodes Elastic Rerank Inference API -Elastic managed (ELSER, e5, Elastic Rerank) Inference API support for third party and self managed embeddings, reranking and LLM

providers

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	Q ⁺ +		
spikes		•	•
Log Pattern Analysis		~	~
Change Point Detection		~	~

ELASTICSEARCH

Search server	~	~	~	~
Search management UI	✓	~	~	~
Search stack monitoring	~	✓	✓	✓
Dashboards for web and search analytics	✓	~	~	~
Dev Console	✓	~	~	~

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 Q^{\uparrow_+}

Content management UI	✓	✓	✓	✓
Ingestion pipeline management	✓	✓	✓	✓
Inference processor management			✓	✓
Extraction Service (Beta)			✓	✓

Machine Learning / Al

Third party model management		✓	✓
Elastic Learned Sparse Encoder (ELSER) - packaged for ML nodes		✓	✓

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 Q^{\dagger_+} LIGGUO INCIGIIR Inference API -Elastic managed (ELSER, e5 and Elastic Rerank) Inference API support for third party and self managed embeddings, reranking and LLM providers Playground Query and relevance **Search Applications** Elasticsearch query

DSL

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$Q^{\uparrow_{+}}$							
relevance	~	~	~	~			
Vector search	~	✓	✓	~			
Similarity functions for vector fields	~	✓	✓	~			
Reciprocal Rank Fusion (RRF) for hybrid search				✓			
Synonym management	✓	✓	✓	~			
Query Rules				~			
Learning to Rank (LTR)				~			
Search Applications (beta)				~			

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Q [†] +							
(open source)	•	•	▼	•			
Search UI (open source)	~	~	✓	~			
Al ecosystem client integrations (open source)	✓	✓	✓	✓			
Web and search analytics client (Beta)	✓	~	✓	✓			

Security

Encrypted communications	~	~	~	~
Role-based access control	✓	~	✓	~
Single sign-on (SAML, OpenID			✓	✓

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DATA INGEST & TRANSFORMATION

Ingest products & features

Filebeat, Metricbeat, Winlogbeat, Packetbeat ¹⁰ , Heartbeat, Auditbeat, real browser-based synthetic monitoring agent (Beta)	✓	✓	✓	✓
Functionbeat	~	~	~	~
Logstash	~	✓	✓	~
ES-Hadoop	✓	~	~	~
File import wizard	✓	~	~	~

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 Q^{\uparrow_+}

гіеет				
Fleet Server	~	~	✓	~
Fleet app	~	~	~	~
Fleet integrations	~	~	~	~
Elastic Agent	✓	~	~	~
Selective agent binary updates	~	✓	~	~
Scheduled agent binary upgrades		~	~	✓
Selective agent policy reassignment	~	✓	~	✓
Selective agent unenrollment	~	✓	✓	~

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	Q^{\uparrow}	
output assignment		~
Reusable Integration policies		~

Data sources - For a full list of integrations available, check out our Integrations page.

Abuse.ch	✓	~	~	✓
Audit system data	~	~	~	~
Cisco Firepower	~	~	✓	~
Check Point Firewall	~	~	~	~
Cloudflare	~	~	~	~
CrowdStrike Falcon	~	✓	✓	~
Fortinet Fortigate	~	~	~	~

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Q^{+}_{-}							
oogie morkspace	~	~	~	~			
Microsoft 365 Defender & Defender for Endpoint	✓	✓	✓	✓			
Microsoft (Office) 365	~	~	~	~			
Network Packet Capture	✓	~	~	~			
NetFlow and IPFIX	~	~	~	~			
Okta	~	~	~	~			
Palo Alto Networks Cortex XDR	✓	~	~	~			
Palo Alto Networks Firewalls	~	~	~	~			
SentinelOne	~	~	✓	~			

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Data transformation

Field transformation

External lookup

 Q^{\dagger_+}

Index time enrichment	~	~	✓	~				
Processors	✓	~	~	~				
Analyzers	✓	~	~	~				
Tokenizers	✓	~	~	~				
Filters	✓	✓	~	~				
Filter on ANN - vector Search	~	✓	✓	✓				
Grok	~	~	~	~				

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 Q^{\dagger_+} Match and geomatch enrich processor⁹ Support for MaxMind commercial databases Support for IPinfo commercial databases Redact ingest processor **Elastic Common Schema Elastic Common** Schema Content Integrations 14

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Q ⁺ +					
Framework	~	~	~	~	
Connector API	~	~	~	~	
Elastic Azure Blob Storage connector	✓	~	✓	~	
Elastic Box connector	~	~	~	~	
Elastic Confluence Cloud & Server connector	✓	~	✓	✓	
Elastic Confluence Data Center connector	✓	✓	✓	✓	
Elastic Dropbox connector	✓	~	✓	~	
Elastic GitHub & GitHub Enterprise	✓	✓	✓	~	

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 Q^{\uparrow_+} Elastic Google Cloud Storage connector **Elastic Google Drive** connector Elastic GraphQL connector Elastic Jira Cloud & Server connector Elastic Jira Data Center connector Elastic MongoDB connector Elastic Microsoft SQL connector

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		Q^{\uparrow}		
connector	✓	✓	✓	~
Elastic Notion connector	✓	✓	✓	~
Elastic OneDrive connector	✓	✓	✓	~
Elastic Oracle connector	✓	✓	✓	~
Elastic Outlook connector	~	~	✓	~
Elastic PostgreSQL connector	~	~	✓	~
Elastic Redis connector	~	✓	✓	~
Elastic S3 connector	✓	~	✓	~

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 Q^{\uparrow_+} FIGSTIC OCTATIONS connector Elastic SharePoint Online connector Elastic SharePoint Server connector Elastic Slack connector **Elastic Teams** connector Elastic Zoom connector

DATA EXPLORATION & VISUALIZATION

Visualizations

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		Q ⁺		
Metrics	✓	~	~	✓
Tables	~	~	~	~
Tag cloud	~	~	~	~
Custom (Vega)	✓	~	~	~
Lens	~	✓	~	~

Data exploration

ES QL (Elasticsearch Query Language)	✓	✓	✓	✓
Dashboards	~	~	✓	✓
Drilldown between dashboards	✓	~	~	✓
Drilldown to URL		~	~	~

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Q ⁺ +					
Console	✓	✓	~	~	
Kibana query autocomplete	✓	✓	~	~	
Kibana runtime fields editor	~	✓	~	~	
Run search sessions in background	~	~	~	✓	
Graph analytics			~	~	
Data views	✓	✓	✓	~	

Share & collaborate

Embeddable dashboards	✓	✓	✓	✓
Anonymous access control (public	✓	✓	✓	~

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		Q [†]		
PDF and PNG reports		~	~	~
Saved queries	~	~	~	~

Content management

Kibana Spaces	~	~	~	~
Custom banners		~	~	~
Object export UI & APIs	✓	~	✓	~
Tags	~	~	~	~
Navigational search	~	~	~	~

ELASTIC OBSERVABILITY

Observability	✓	✓	✓	~

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			Q [†] ·		
	Curated ad hoc data exploration	✓	✓	~	✓
	Service Level Objectives (SLOs)			~	✓
	Kibana alerting and actions ⁴	✓	✓	~	✓
	Universal Profiling	~	~	~	~
	Elastic Al Assistant				~
	LLM Observability	~	~	~	~

ELASTIC APM³

Elastic APM

APM server ✓ ✓ ✓

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		Q^{\uparrow}		
metrics ⁶	•	•	•	~
АРМ арр	~	~	~	✓
Distributed tracing	~	~	~	~
Service maps			~	~
Correlations			~	✓
Synthetic _source for APM indices	13	13	13	~
LLM tracing	~	~	~	~

APM language support

Java	✓	✓	✓	~
.NET	✓	✓	✓	~

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		Q [†]		
RUM (JavaScript)	~	✓	✓	~
PHP	~	✓	✓	~
Python	~	~	✓	~
Node	~	✓	✓	~

Stack integrations

Elastic Logs and Metrics	~	~	~	✓
Kibana alerting and actions ⁴	✓	✓	~	✓
Machine learning			~	✓
Synthetic _source for Profiling indices	13	13	13	✓

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		Q ⁺ +			
(гиереац					
Dashboards for common data sources	✓	✓	✓	✓	
Logs app	~	~	~	✓	
Logsdb indices for logs	~	~	~	~	
Synthetic _source for logsdb indices	13	13	13	~	
Custom routing on sort fields for logsdb				✓	
Integrations					
Elastic Uptime and	/	<u> </u>	/		

APM

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	Q ⁺ +		
Log categorization		~	~
Machine learning		~	~

ELASTIC METRICS

Metric shipper (Metricbeat)	~	~	~	~
Dashboards for common data sources	✓	✓	✓	✓
Metrics app	✓	~	~	~
Time series indices for metrics (TSDS)	✓	✓	~	✓
Synthetic _source for time series indices	13	13	13	✓
Downsampling	~	~	~	✓

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Q⁺+

Synthetic Monitoring Private Locations

Kibana alerting and actions⁴

Machine learning

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3

ELASTIC SYNTHETIC MONITORING

Synthetic Monitoring UI

Project Monitors

Managed Test Execution Service¹²

Private Testing Locations

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 Q^{\uparrow_+}

ELASTIC SECURITY					
Elastic Common Schema	~	~	✓	~	
Extended detection & response (XDR)	✓	✓	✓	✓	
Security information and event management (SIEM)	✓	✓	✓	✓	
Host security analysis	~	✓	~	~	
Network security analysis	~	~	✓	~	
User security analysis	~	~	✓	~	
Timeline event	✓	~	✓	✓	

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 Q^{\uparrow_+} Detection engine (e.g., correlation, indicator match, threshold) Prebuilt detection rules **Detection alerts** suppression Detection alert external actions Machine learning anomaly detection Prebuilt anomaly detection jobs Malware prevention

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	Q^{\uparrow}		
prevention		~	~
Malicious behavior protection		✓	✓
Memory threat protection		✓	~
Self-healing		~	~
Host Isolation		~	✓
Interactive response console			✓
Tamper Protection	~	~	~
Elastic Al Assistant			~
Threat intelligence management			~

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		Q ⁺ ·				
endpoint protection notifications			✓	✓		
Cloud and Kubernetes Security Posture Management (K/CSPM)	✓	✓	✓	✓		
Workload session auditing				✓		
Integrations						
Elastic Agent	~	~	~	~		
Elastic APM	✓	✓	✓	~		

https://www.elastic.co/subscriptions/cloud

IPinfo Commercial

Database

Elastic Maps

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υ αριαι σ					
Threat intelligence feeds and platforms	~	~	~	✓	
Machine learning			~	~	
Kibana Alerts and Actions ⁴	✓	~	~	✓	
Atlassian Jira		~	~	~	
Swimlane SOAR		~	~	~	
IBM Resilient			~	~	
ServiceNow ITOM, ITSM, SecOps			~	✓	
Generative AI Connector for Open AI, Azure Open AI,				✓	

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ELASTIC MAPS

Elastic Maps Service ⁵						
Base layer maps	✓	✓	✓	~		
Maps app						
Shapefile and GeoJSON upload	✓	✓	~	~		
Multiple layers	~	✓	~	~		
Native vector tile support	✓	✓	✓	~		
Layer-based filtering	~	✓	✓	~		
Client-side styling	~	~	~	~		
Individual points and	✓	✓	✓	~		

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Q ⁺ ·						
Containment alerts		~	~	~		
Embed maps in dashboard	~	~	✓	~		
Embed maps in Canvas	✓	✓	✓	~		
Geo-threshold alerts		✓	~	~		
Display up to 24 zoom levels	~	✓	✓	~		
Custom raster and vector tile service support	✓	✓	✓	~		
Kibana Alerts: tracking containment (geofencing)		✓	✓	~		

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Q⁺+

Support coverage		Business hours	24/7/365	24/7/365
Target initial response time		Urgent: 4 business hours High: 1 business day Normal: 2 business days	Urgent: 1 hour High: 4 hours Normal: 1 business day	Urgent: 30 minutes High: 4 hours Normal: 1 business day
Unlimited # of incidents		~	~	~
Support contacts ⁷	2	6	8	8
Ticket-based support	~	~	~	~
SLA-based support		~	✓	~

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⁴ Refer to the Alerting section (Kibana Alerts and Kibana Actions items) for further details. Alerting rules based on anomaly detection or SLOs are only available on Platinum and Enterprise tiers.

⁵ Elastic Maps Service - Terms of Service

⁶ There are two options for OpenTelemetry intake: native support of the OpenTelemetry protocol directly into APM Server (experimental), and the Elastic exporter on the OpenTelemetry collector, which is the recommended approach. If you choose the latter, note that Elastic Cloud does not host the Elastic exporter on the OpenTelemetry collector exporter, refer to documentation to set one up adjacent to your applications.

⁷ Elastic Certified Professionals can be added as additional Support contacts on paid subscriptions at no additional charge.

⁸ Access to administering Kibana subfeature privileges start at the Gold tier and are available on a per-feature basis matching the feature's subscriptions tier.

⁹ Elastic GeoIP Database Service Agreement

¹⁰ Re-distributing the Windows release of Packetbeat and the Network Packet Capture agent integration for Windows hosts requires an additional license to npcap, a Windows packet sniffing library, that may be obtained from nmap.org.

¹¹ Advanced cluster rebalancing is based on observed data stream write loads described in cluster-level shard allocation.

¹² Access to the synthetic monitoring managed testing infrastructure is limited to Elastic Cloud users only or users consuming Elastic Cloud through a CSP marketplace. Test runs executed on the managed testing infrastructure incur an additional cost.

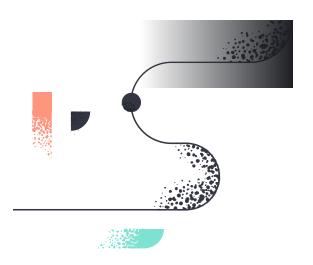
¹³ Synthetic _source is an Enterprise feature from 8.17 onward.

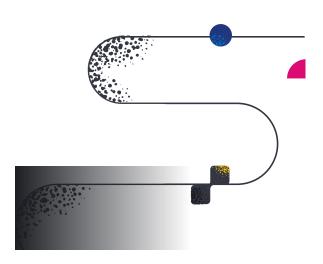
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